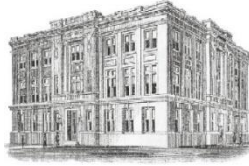


Christian County Commission



PUBLIC NOTICE – REQUEST FOR PROPOSAL

Request for Proposal – Managed I.T./I.S. Information Technology & Information Systems (I.T./I.S./I.S.) Services

ADDENDUM 1

DATE: 11 SEPTEMBER 2020

CONTACT: Krista Raleigh, Purchasing Agent

PHONE: (417)582-4305

EMAIL: kraleigh@christiancountymo.gov

RETURN PROPOSAL NO LATER THAN: 9:30 a.m. (Central Standard Time), October 5, 2020

RFP OPENING DATE: October 5, 2020

RFP OPENING TIME: 9:45 a.m. (Central Standard Time)

**RETURN PROPOSAL TO: Christian County Commission
100 West Church Street, Room 100
Ozark, Missouri 65721**

This Addendum provides clarification and answers to questions received by email. The following modifications, additions, or deletions are hereby incorporated into the contract documents. The above referenced RFP is hereby amended and clarified as follows:

Bidder Questions:

Question 1: You currently do not have an IT staff and are using a Managed Service Provider. Are you seeking to move away from your MSP to another provider? Or, would you want to have a separate staff support?

Response: Christian County is currently seeking competitive proposals from Managed I.T. Service Providers, including from its current provider. The awarded vendor would serve as the sole provider for this service.

Question 2: When you said the County is seeking support, do you mean adding a person to your staff or remote support?

Response: The awarded vendor would not be a part of our staff. Our current vendor offers us both remote support as well as weekly on-site support.

Question 3: Are you able to go into detail concerning your environment? What technologies do you have in place, and how many?

Response: We have approximately 255 workstations and laptops, 31 servers, 16 wireless access points, 32 switches, and 4 firewalls.

Question 4: Would the County be open to having a cloud/SaaS based solution that covers a majority of the technology needing support?

Response: The County has considered a cloud/SaaS based solution in the past and decided to use an on-premise solution for our production infrastructure environment.

Question 5: Is there a budget for this opportunity? If so, are you able to share?

Response: At this point in the process fees will not be discussed. Negotiation of fees will not take place until after vendor presentations occur.

Question 6: Does the RFP response include pricing, or are you only wanting information about our company?

Response: At this point in the process fees will not be discussed. The County is currently seeking information in regards to experience, resources, services, and general information.

Question 7: During the site visit are we able to run network assessments and security assessments for bidding purposes?

Response: We are not scheduling network/security assessments at this time.

Question 8: Will all questions asked and answered by shared with others in an addendum?

Response: Page 2, Paragraph 3 states "Only questions submitted in writing or by email shall be responded to via an addendum".

There are no other clarifications or changes included with this Addendum. ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.